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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Daniel H. Abelow

Serial No. : 09/370,663

Filed : August 6, 1999

Title : CUSTOMER-BASED PRODUCT DESIGN MODULE

Art Unit : 3629

Examiner : T. Dixon

Commissioner for Patents  
Washington, D.C. 20231

3629  
Patricia Lewis  
#26/13 w/ copm  
9-13-02  
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SEP 11 2002

**GROUP 3600**

RESPONSE

In response to the action mailed June 11, 2002, cancel claims 108, 109, 112, and 133.

Amend the claims as follows:

48. (amended) A system comprising  
units of a commodity that are used by respective users in different locations,  
a user interface which is part of each of the units of the commodity and provides a  
medium for two-way local interaction between one of the users and the corresponding unit of the  
commodity in which the user provides information about his perception of the commodity,  
a communication element that is associated with each of the units of the commodity and  
carries results of the two-way local interaction from each of the units of the commodity to a  
central location, and  
software that manages the interactions of the users in different locations and collection of  
the results of the interactions at the central location.

49. (amended) The system of claim 48 in which the user interface is triggered based  
on user behaviors to generate two-way interactions with each of the users, each of the  
interactions relating to a corresponding specific one of the behaviors.

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